Summer 2008

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From the Library Director....

What’s been happening this summer? Several things, starting with the launch of the totally redesigned website with new, improved services and additional online resources for one. Take time to explore the new website if you haven’t yet and give us your feedback. Librarians Angel Rivera, Eric Hartnett, and Deirdre Joyce, University Archivist worked very hard to make the new website a research tool that will support the academic endeavors of faculty and students alike.

We’ve not neglected the physical facilities either. We know that personal electronic devices such as laptops, cell phones, and PDA’s, are more and more ubiquitous. We’ve seen the hunt for electrical outlets and cords stretched across pathways in an effort to find any available outlet. This summer, we’ve added additional outlets along the north and south study areas of the third floor and will continue to add more throughout the building. Plans are in place to begin updating the library’s original furnishings with tables and chairs that will accommodate new study patterns and electronic devices.

While the process of change brings many new things, it means that some things are also replaced. In the Spring of 2006, the Library’s wireless service migrated to the campus PatriotAir. This enabled our users to bring their own laptops into the library and connect with our digital resources. Since that time, the number and usage of the library’s laptops has dwindled and beginning this fall the Library will no longer circulate laptops.

At the request and aid of SGA, we extended the Library’s hours at Finals during the Fall 07. This was so successful that we did it again in the spring and plan to continue it for finals this coming year.

I mentioned in the last newsletter that we will again be participating in LibQual, a service-quality survey. I hope that later this fall when you are asked to take a few minutes to complete the survey you will do so. Your responses and comments are one of the best ways we have to see where we’re getting things right and where we need to make improvements. Your feedback provides guidance for future planning and important supporting documentation that our plans are on the right track.

As Benjamin Franklin said “When you are finished changing…you’re finished,” and we’re not finished yet! Watch for more changes to come throughout the coming year as we strive to make the Robert R. Muntz Library THE study and research destination at UT Tyler.

-Jeanne R. Pyle, Library Director
Returning and new students for the fall 2009 term will notice our new library homepage. The library unveiled a new website on June 9, 2008. The site was implemented right on time for students coming in for the first summer session. This is the culmination of a yearlong process that started in the fall of 2007.

The new website is designed to make features more visible and more user-friendly. In order to decide what features to include as well as implement a good design, we conducted two focus groups in the fall of 2007. During those sessions, students had the opportunity to talk with librarians about what they liked and disliked about the library’s website back then. They also suggested ideas of features they would like to see in a new website. They provided us with valuable feedback and guidance. From there, we went on with building the design.

In the spring of 2008, we completed a test site. Next, we conducted usability testing to see if the website was accessible and user-friendly. Student volunteers were recruited for 30 minute sessions where they were asked to complete a series of tasks on the test website. This process gave us further information that we used to rework the test site into the new website we have now. Details of the new website implementation were documented in the library’s blog, The Patriot Spot (http://uttylerlibrary.wordpress.com).

We are always working to improve the website. Therefore, we invite your comments and suggestions. You can contact us via e-mail (library@mail.uttyler.edu), or you can leave us a comment in the library’s blog.

Some of the features on the new website include:

- A prominent search box. A good number of students during the focus groups asked for a basic search box. The search box on the site allows users to do a quick search in the catalog using a keyword, a quick search for a journal title, or a simple search on Google Scholar.
- We reorganized the databases. One of the central links on the site is the “Find an Article (Databases)” link. This link leads to a page that contains two things. One, a set of links so you can find a database by its name. This is useful if you already know the name of the database you wish to use. Two, a list of subjects. This leads to our new subject guides, which are designed to provide research assistance on various academic subjects (see our article in this issue on LibGuides). This is useful when you are not sure where to start your research.
- The library hours are prominently displayed on the library homepage. If you click on the little “Holiday Hours” link, you can see a calendar where we will post any special hours for holidays, etc.
- We added an “Ask a Librarian” box so users know they can contact us via e-mail or over the phone. In the future, we may also add a chat feature so users can also contact librarians via instant messenger. This feature is still in the planning stages.
- On the left side of the website, we added a series of links to various library services and other links of interest. From campus information to links about the great state of Texas, you can find useful and interesting things on those links. Feel free to try them out.
In the first, the UASC organized a permanent exhibit examining the life of the late Judge William M. Steger, located at the recently dedicated William M. Steger Federal Building and United States Courthouse in Tyler. Steger was a United States District Judge for the Eastern District of Texas from 1970 until his death on June 4, 2006. The exhibit details Steger’s life as a husband, father and community leader; political candidate and adviser; attorney and judge. The William M. Steger Papers are also maintained in the UASC. The exhibit is free and open to the public.

Presently, an exhibit entitled “The Power of Books: Selections from the Special Collections at UT Tyler,” offers library patrons a chance to look at some of the rare books secured and preserved by the department. The exhibit, which runs through September 12, was curated by Michael Cerliano, UT Tyler graduate and archives assistant, and includes such rare items as a 17th Century Colonial Mexican illuminated manuscript, an 18th Century German “Elector Bible” and a velvet-bound, lavishly-illustrated 19th Century edition of Milton’s Paradise Lost. This exhibition is located in the UASC reading room and is free and open to the public.

Finally, the UASC, in association with Alumni Affairs, will present an exhibit exploring the history of UT Tyler. The exhibit will be an enhanced history of the university from its inception as Tyler State College through its present incarnation as The University of Texas at Tyler. The focus will be on the changes within the university and the overall effect on students, faculty and staff, and the community over its 35-year history. The exhibit will open at the annual alumni dinner on October 10, before moving to a more permanent location on campus.

The University Archives and Department of Special Collections is located at the Robert R. Muntz Library, Room 107, at 3900 University Boulevard. For more information regarding these exhibits, call 903-565-5849.

The University of Texas at Tyler
Robert R. Muntz Library

Presents

“The Power of Books”
Selections from the Special Collections at UT Tyler

Located in the Archives and Special Collections Department, Room 107

July 14 through September 12
2008

Illustration on front by Gustave Doré from Milton’s Paradise Lost, edited by Robert Vaughan, D.D., Published by Cassell & Company, Ltd., 1896.
Scene depicts Satan’s expulsion from Heaven.
Quick Print Stations Now Available in Reference Area

-Vandy Dubre, Instruction and Distance Education Librarian

Through the semesters, we librarians have watched you students struggle to do research, write papers, and the most abhorred of all- wait for a computer to come free so you can print that paper out. In my opinion, that has to be one of the most annoying things; waiting for twenty minutes for a paper that will only take two minutes to print. Well, we have found the solution; two standing print stations for student use only. These stations have timers on them which only allow fifteen minutes of use so there should always be a computer open to print. There are readers on these stations allowing you to print the piece in Word, Excel, or PowerPoint. These machines also have access to our databases so if there is a particular article you need, you can look it up on the machine and print it out, not to mention the library catalogue. The timer will alert you at two minutes left. After that time, the computer will reboot itself. This was done to prevent people for sitting at them for long periods of time. So come try out the new print stations located to the right of the reference desk.

Traveling Exhibits Come to the Robert R. Muntz Library

-Angel Rivera, Reference and Outreach Librarian

During the 2008-2009 school year, the UT Tyler Robert R. Muntz Library will host three traveling exhibits from Humanities Texas (http://humanitiestexas.org), the state affiliate of the National Endowment for the Arts. These exhibits are part of a program that provides exhibits, films, and print materials on a variety of topics to communities in Texas and around the nation. Libraries, museums, schools, community centers, and other venues benefit from these exhibits. We will be hosting the following exhibits:

*The Great Bronze Age of China.* July 7th, 2008 to August 8th, 2008.


The exhibits will be located in the library’s reading room. These exhibits are made possible locally by the generosity of the UT Tyler Friends of the Arts.

Did you know?

That $14,203 is the average tuition, room and board (for in-state students) at the nation’s four-year public colleges and universities for an entire academic year (2006-07). That is more than double the corresponding figure in 1990.

Notes from Circulation and Interlibrary Services

-Penny Reynolds, Circulation and ILL Librarian

For some of you who have been around campus for awhile this info may be “old hat” or a refresher, but to the faculty/staff/students new to the campus, we would like for you to not only be aware of the friendly customer service, but also the services these departments offer.

**Electronic Reserves**, also known as ERES is a user-friendly web-based, password-protected software program, which allows students to easily access reserve material from any computer with internet access. Faculty submitted materials are converted into an electronic file by Circulation staff. The files are then stored on a database, which can be downloaded, and either printed to hardcopy or view electronically. This database is accessible to registered students and faculty 24/7. Course syllabi, sample exams, lecture notes, problem sets, and articles from journals, shot chapters from books, power point presentations, color images and links to websites represent the types of materials that can be made available to you from any computer with internet access. Each course offering electronic reserve material has its own password protected webpage. Each webpage comes with a real-time chat room option that allows students and faculty to communication with each other outside of class. For more information concerning ERES, please call Tamara Brown, ext. 7342.

For those research materials you need, but the Library does not own, it’s **ILL (Interlibrary Loan)** to the rescue! Located in Room 221 of the Library, the Interlibrary Services Department (ILS) staff can help you by locating and borrowing the books/articles needed, from other institutions. We have requested and received items from the obscure Senckenbergiana Biologica to the not so obscure “Gimme a Pigfoot and a bottle of beer”!! This service, provided to currently enrolled students, faculty and staff, includes locating books, theses, articles, scores, etc., that are not owned or subscribed to by the Library. The ILS Department has access to more than 43 million records in over 6700 libraries, resource centers and document suppliers worldwide. What will it cost you? Good News! We do not charge you unless we are charged by the lending library!! For more information, please contact Penny Reynolds or Howard Rockwell at 566-7396.

**What’s new in Circulation?** When you checkout or renew any item while at the Circulation desk, you receive a **paper receipt** which gives you the title, date due, date renewed, etc. Weekly **overdue notices** are now sent to your uttyler email as well as daily **Courtesy Notices** giving you a 3 day advance notice that your material is due back the Library!

**What’s coming Fall 2008:** ILLiad (launch of this greatly improved Interlibrary Loan service is scheduled for August/September 2008; Annual Food for Fines – November/December 2008.

**New Employees:** We would like to welcome Library Assistant II, Kristin Miles. Kristin joined the Circulation team in May 2008. Also, Kenny Elerson was appointed the new part-time Library Assistant II position when Ann Darnley became the successful applicant for the vacated fulltime position.

**Your P2 Card: Don’t Leave Home Without It!**

Of course we are referring to your I.D. card also referred to as your Patriot Power or P2 card. Encrypted on the back of your card is your 9 digit I.D. number that is unique to you as long as you are with the University. You will use your I.D. card to checkout items from the Library, entry to campus events and access to many services on campus, including the Academic Computing Center. If you somehow managed to “fall through the cracks” and not receive your I.D. card, please visit the Cashier’s office and they will take an absolutely beautiful picture of “yours truly”!
News from Collection Development and Acquisitions

New Databases
In the past few months, the Robert R. Muntz library has added several new database subscriptions:

ARTstor
ARTstor is a digital library of approximately 550,000 images in the areas of art, architecture, the humanities, and social sciences with a set of tools to view, present, and manage images for research and pedagogical purposes.

SocIndex with Fulltext
With more than 1,918,000 records, SocIndex with Full Text offers comprehensive coverage of sociology, encompassing all sub-disciplines and closely related areas of study. These include abortion, criminology & criminal justice, demography, ethnic & racial studies, gender studies, marriage & family, political sociology, religion, rural & urban sociology, social development, social psychology, social structure, social work, socio-cultural anthropology, sociological history, sociological research, sociological theory, substance abuse & other addictions, violence and many others. It contains full text for 428 “core” coverage journals dating back to 1908, and 163 “priority” coverage journals. This database also includes full text for more than 735 books and monographs, and full text for 6,785 conference papers.

IPA Source
With over 3,450 texts, IPA Source is the web’s largest library of International Phonetic Alphabet (IPA) transcriptions and literal translations of opera arias and art song texts.

Tests in Print
Tests in Print (TIP) serves as a comprehensive bibliography to all known commercially available tests that are currently in print in the English language. TIP provides vital information to users including test purpose, test publisher, in-print status, price, test acronym, intended test population, administration times, publication date(s), and test author(s).

SALEM HEALTH
Salem Health brings online access to Magill’s Medical Guide. In more than 1,000 essays, including 400 photographs and drawings, the Guide covers diseases, disorders, treatments, procedures, specialties, anatomy, biology, and issues in an A-Z format, with sidebars addressing recent developments in medicine and concise information boxes for all diseases and disorders. Every entry in Magill’s Medical Guide has been evaluated by our panel of medical consultants and then updated by experts or re-edited to ensure currency and accuracy.

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News from Collection Development and Acquisitions (continued)

New Online Services
One of the biggest challenges students face while doing research is how to keep all of the various resources they found organized. To this end, the library has subscribed to a new service that attempts to address this issue:

RefWorks

RefWorks -- an online research management, writing and collaboration tool -- is designed to help researchers easily gather, manage, store and share all types of information, as well as generate citations and bibliographies.

New Books
Besides the new online resources, the library has also added over 400 new books. Highlights include:

- _Ask & Tell: Gay and Lesbian Veterans Speak Out_ by Steve Estes
- _Road Rage: Assessment and Treatment of the Angry, Aggressive Driver_ by Tara E. Galovski
- _On Suicide Bombing_ by Talal Asad
- _Music in Japan: Experiencing Music, Expressing Culture_ by Bonnie C. Wade
- _Mexican Americans and Sports: A Reader in the Athletics and Barrio Life_ by Jorge Iber
- _A Kick in the Head: An Everyday Guide to Poetic Forms_ by Paul B. Janeczko
- _Ivan the Terrible: First Tsar of Russia_ by Isabel de Madariaga
- _How Doctors Think_ by Jerome Groopman
- _The African American Experience in Texas: An Anthology_ by Bruce A. Glasrud (editor)
- _The Accidental Mind: How Brain Evolution Has Given Us Love, Memory, Dreams, and God_ by David J. Linden
- _Auto Mania: Cars, Consumers, and the Environment_ by Tom McCarthy
- _Why Smart Companies Do Dumb Things: Avoiding Eight Common Mistakes in New Product Development_ by Calvin L. Hodock

Need a break? The library gets 5 to 10 new popular fiction and nonfiction books each month. These titles are part of the library’s Bestsellers’ Collection. The Bestsellers’ Collection is located in the library’s reading area on the second floor. Recent titles include:

- _Chasing Harry Winston_ by Laura Weisberger (author of The Devil Wears Prada)
- _Panic in Level 4: Cannibals, Killer Viruses, and Other Journeys to the Edge of Science_ by Richard Preston
- _Odd Hours_ by Dean R. Koontz
- _The Pixar Touch: The Making of a Company_ by David A. Price
- _The Reapers_ by John Connolly
- _Bonk: The Curious Coupling of Science and Sex_ by Mary Roach
- _Secrets: A Novel_ by Jude Deveraux
- _When You Are Engulfed in Flames_ by David Sedaris
Along with the new library website, we implemented a new set of subject guides. We use subject guides to provide users with guidance and materials useful for research in various academic disciplines. Often, libraries made subject guides as handouts; these were often known as pathfinders. Many libraries still provide printed subject guides to their users. With the advent of the Internet and the World Wide Web, many libraries, including the Robert R. Muntz Library created static websites to serve as subject guides. Now with the advent of Web 2.0, a movement towards better interaction online and use of social networks, libraries are using new tools to better educate and serve their users. Thus we chose to implement our new subject guides using a platform known as LibGuides.

LibGuides is a content management system provided by SpringShare (http://www.springshare.com/libguides/). The LibGuides offer many new interactive features that allow us to keep the guides up to date with ease. The LibGuides platform also allows for a better experience for our users because we can provide the information and resources you need when you need them. When you look at one of the subject guides now, you will find a customized information portal to the subject area you choose. In that portal, you will then find a series of resources on the subject. From databases to electronic books to news feeds, you can get that and more. Each guide also features a profile of the librarian, including contact information, who serves as subject specialist for that particular subject area. For example, my profile on LibGuides includes not only my campus office location and campus phone number, but I have added by contact links for instant messengers that I use. Further, the guides are easy to modify, and it is also easy to add new features over time. A new element that previous guides did not have is the ability of users to rate items on the guide as well as comment on the guides. This is yet another way for us to listen to your needs and improve on our services to you.

You can access the library’s subject guides in a couple of ways. One, you can click on the link from the main library website (http://library.utttyler.edu) labeled “Research Guides.” This link takes you to the main LibGuides portal. From there, you can choose which subject guide you want to use. Two, you can use the “Find an Article (Databases)” link. On that page, you see a set of links to subjects. Click on one of the subjects, and you get a list of available subject guides on the topics. For example, if you choose the “Business and Technology” link, you will see links to guides on Accounting, Finance, and Human Resource Development among other topics. The LibGuide platform allows us to create various guide for diverse disciplines. For professors, if a new class or discipline is added, we can create a subject guide for that new area with ease. Finally, you can access our subject guides directly via this url: http://libguides.utttyler.edu/index.php.

I urge you to explore our new subject guides. Feel free to comment and provide suggestions. And remember, with our subject guides, now you can know what we know.
Photos From Recent Events
These are some of the events we participated in recently.

Spring 2008: New Computer Tables
We acquired new tables for the reference computers. These new tables provide more space for students to work.

Above: Facilities staff put together the tables.

To the right: Our Instruction Librarian and the Library Director supervise the assembly work.

Far right: Students happily using the computers.

April 2008: National Poetry Month

We had a Poetry Readout in the library. Campus celebrities came in to share their favorite verses. From the left: Local poet and friend of the library Anne McGrady, English Professor Victor Scherb, and Men’s Soccer Coach Kenny Jones.

We also held the annual UT Tyler Student Poetry Contest. For the Awards Ceremony, the 2007-2008 Texas Poet Laureate, Mr. Larry Thomas delivered the keynote. From the left: Mr. Thomas reads from his poetry; Mr. Thomas then handed out the awards to our winners. On the third photo, Mr. Thomas with Anne McGrady and members of the UT Tyler Friends of the Arts, whom we would like to thank for their generosity that helped make the event possible.
The Robert R. Muntz Library

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"Your Doorway to Scholarly Research"

The University of Texas at Tyler Libraries supports the University’s goals of excellence in teaching, research, and public service. As an essential academic unit, the Libraries will serve as a center of discovery, exchange, and advancement of ideas.

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